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| 2008 (66 surveys/20 returned)  2009 (77 surveys/32 returned) | | | | | | | | | | | | | | | | | | | | |  |  |  |  |  | |  | |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  | |  | |  |  |  |  |  |  |  |  |  |  |  |  |
| 2010 (77 surveys/30 returned) | | | | | | | | | | | | | | | | | | | | | | | | | |  | |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Questions: | **2008 Strongly Agree** | | **2009 Strongly Agree** | **2010 Strongly Agree** | **2008 Agree** | **2009 Agree** | **2010 Agree** | **2008 No Opinion** | **2009 No Opinion** | **2010 No Opinion** | **2008 Disagree** | **2009 Disagree** | **2010 Disagree** | **2008 Strongly Disagree** | **2009 Strongly Disagree** | **2010 Strongly Disagree** | **2008 N/A** | **2009 N/A** | **2010 N/A** |
| 1.       CDS has a good working relationship with our organization. | **90%** | | **66%** | **60%** | **10%** | **34%** | **33%** |  |  |  |  |  | **3%** |  |  | **3%** |  |  |  |
| 2.       CDS has competent and professional staff. | **79%** | | **60%** | **67%** | **16%** | **40%** | **27%** | **5%** |  | **3%** |  |  |  |  |  | **3%** |  |  |  |
| 3.       CDS has staffs who are accessible to our organization. | **75%** | | **59%** | **63%** | **25%** | **38%** | **27%** |  |  | **3%** |  |  |  |  |  | **7%** |  | **3%** |  |
| 4.       CDS meets as needed with me or members of our organization (deleted 2010). | **70%** | | **57%** | **NA** | **25%** | **37%** | **NA** | **5%** |  | **NA** |  |  | **NA** |  |  | **NA** |  | **7%** | **NA** |
| 5.       CDS is responsive to our input and ideas. | **60%** | | **54%** | **57%** | **40%** | **36%** | **23%** |  | **4%** | **10%** |  |  | **3%** |  |  | **7%** |  | **7%** | **7%** |
| 6.       CDS has a strong partnership with our organization at the administrative/management level. | **70%** | | **59%** | **60%** | **30%** | **31%** | **17%** |  | **3%** | **13%** |  | **7%** | **0%** |  |  | **3%** |  |  | **3%** |
| 7.       CDS has a strong partnership with our organization at the direct service staff level. | **50%** | | **61%** | **53%** | **35%** | **4%** | **30%** | **5%** | **13%** | **7%** |  | **13%** | **3%** |  |  | **3%** | **10%** | **9%** | **3%** |
| 8.       CDS shares pertinent participant related information with our agency, as appropriate. | **61%** | | **55%** | **47%** | **39%** | **38%** | **20%** |  | **3%** | **10%** |  |  |  |  |  | **7%** |  | **3%** | **17%** |
| 9.       CDS provides timely information to assist our work.  58% | |  | **52%** | **57%** | **36%** | **34%** | **30%** | **5%** | **10%** | **3%** |  |  |  |  |  | **7%** |  | **3%** | **3%** |
| 10.   CDS does a good job of following up on its participants. | **63%** | | **40%** | **37%** | **21%** | **23%** | **27%** | **5%** | **27%** | **7%** |  |  | **0%** |  |  | **3%** | **11%** | **10%** | **27%** |
| 11.   CDS does a good job of arranging or referring to community services. | **53%** | | **60%** | **40%** | **29%** | **30%** | **27%** | **18%** | **3%** | **10%** |  |  |  |  |  | **3%** |  | **7%** | **20%** |
| 11. CDS has a positive impact on most of the participants it serves. (new for 2010) |  | |  | **50%** |  |  | **27%** |  |  | **7%** |  |  |  |  |  |  |  |  | **17%** |